

RUSSELL GOODWIN

Curriculum Vitae

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PROFILE

Management: *Thrives individually, leading a team or working within a team, to develop solutions to problems and inspires the creation of excellence by encouraging a continuous improvement culture. Leading by example with an appreciation of diversity, is adept at identifying strengths in others, empowering them to develop and achieve success. Proven track record of building teams, large or small, to suit the strategic needs of a business.*

Technical: *Business Intelligence & Data Warehousing/Database Design Specialist and Architect, along with reporting and data outputs providing business analysis and scrutiny. Full requirements collection and business analysis, concept and proposal, model and design, build and implementation, managing both business and technical expectations and deliveries. Able to liaise with all business levels to map and diagnose organisations, processes and data flows in order to reap maximum benefit for a business and generate a return on technical investment associated to over 20+ years' experience in the IT industry.*

Specialties:

Business liaison, team creation and management, requirements collection, problem solving, data architecture, business process, data and business modelling, database and data warehouse concept and design, reporting, data migration and extraction, data warehousing, data marts.

Platforms:

Oracle (7, 8, 9i, 10i, XE)

SQL Server (6, 7, 2000, 2005, 2008, 2012) along with SSIS And SSRS

Microsoft Access (95, 97, 2000, 2003, 2010, 2013)

ERWin, TOAD

Cognos 7.x, Active Server Pages (.asp classic), IntelliVIEW, Discoverer

EMPLOYMENT;

Sep 2013 – Present

Keycare Limited

IT Manager

■ *Database development and strategic IT team building*

Continued technical database development to progress the business systems, along with design and implementation of an IT strategy with full budget accountability. Employed and developed a team of personnel to provide a skill range suitable for the business need.

■ Technical Skills;

SQL 2012; SSIS, T- SQL, ER Modelling, Database and Data Warehouse Design, Data Process Flows, Load Automation

■ Management Skills;

Recruited an internal IT team of 3, taking the function away from an outsourced reactive provider, to deliver full strategic IT support and service delivery. The team encompasses .NET developers and an IT Administrator, managing these individuals to overlap areas such as Business Analysis normally not used as part of their normal skill sets.

Jun 2013 – Sep 2013

Keycare Limited

SQL Developer (Contract)

■ *Development of ELT Automated Loading Process*

Concept, design and build of an automated load process from external data sources. Define the technical architecture and process flows in order for this to cause minimal disruption to BAU yet support a scalable and dynamic commercial structure with forward planning. Include; automated file verification and return/notification of format failures and data content failures using a managed file transfer deployment. Full staging level control and logging/reporting.

■ Technical Skills;

SQL 2012; SSIS, T- SQL, ER Modelling, Database Design, Process Flows, Load Automation

Nov 2009 – May 2013

Assurant Solutions Limited

European Business Intelligence Solutions Specialist (redundancy)

■ *Continued BI Development*

In conjunction with resources in USA, continued development of BI systems.

Nov 2009 – Nov 2011

Assurant Solutions Limited

Business Intelligence Manager

■ *Design and Deployment of Business Intelligence*

Following review of available sources; mapped and designed a complete Data Warehouse, including Data Marts and Metadata layers, along with scripting and implementing this on SQL Server 2005.

■ Technical Skills;

SQL 2005/2008; SSIS, Direct SQL Stored Procedures, ER Modelling, Data Warehouse Design, MS Access data extractions to fulfil short term requirements.

■ Management Skills;

Direct control of the development team associated to a separate project to assist the business to overcome project management issues. Successfully managed the team into service and technical delivery, shortening the project timeframes by up to 50%. The team encompassed Business Analysis (both contract and permanent), .NET developers and an IT Administrator.

Sep 2008 – Nov 2009

WACO UK Ltd

Head of IT (redundancy)

■ **Strategic Management of the IT Department**

Managing a direct team of 4, encompassing IT Support, Service Delivery, hardware and software deployment, and associated SLA's - overseeing a user base of approximately 300 as well as direct management of externally contracted support services including 25 off-shore DBA team, 12 off-shore application developers and all third party support relationships.

Developed the overall approach to technical solutions, with the development of a short, mid and long term IT strategy presented to board level, sufficient to take the business through difficult trading times and to place them in a strong position for scalability and growth.

Projects implemented/managed;

- Centralised Mail server and Centralised File server, from individual remote offices
- Oracle 11i ERP Technical Upgrade, including data mapping and migration
- NitroBit security policies and administration
- Designed and delivered DR capabilities for major business systems
- Reduce the IT budget costs through strategic negotiations by approximately £100k

FREELANCE IT CONTRACTOR / CONSULTANT (JUL 1998 – MAY 2008);

Jul 2008 – Sep 2008 Acting Head of IT - **WACO UK Ltd**

Apr 2008 – Jun 2008 Business Applications Manager - **WACO UK Ltd**

Feb 2008 – Apr 2008 Business Intelligence Developer - **WACO UK Ltd**

Aug 2007 – Feb 2008 Business Intelligence Developer - **WACO UK Ltd**

Apr 2007 – Jul 2007 SQL Developer & Data Analyst - **Virgin Media**

Feb 2007 – Apr 2007 Classic .asp Developer & VBA Developer - **BAA plc**

Jan 2007 – Feb 2007 SQL Server (2000) Designer & Modeller - **Loanmakers.com**

Nov 2006 – Dec 2006 VBA Developer & Database Designer - **Capita SIP Ltd**

Sep 2006 – Sep 2006 Interface Developer - **BAA plc**

Aug 2006 – Aug 2006 MS Access & VBA Analyst - **LIT Group UK**

Jan 2006 – Jun 2006 MS Access & VBA Developer - **BAA plc**

Jan 2005 – Dec 2005 Oracle Data Warehouse Developer - **BAA plc**

Jul 2003 – Jun 2004 Oracle Database & MS Access VBA Developer - **BAA plc**

Jan 2003 – Jun 2003 Oracle Database & MS Access VBA Developer - **BAA plc**

Jul 2001 – Dec 2002 MS Access VBA & .asp Developer - **BAA plc**

Oct 2000 – Jun 2001 MS Access VBA & SQL Database Developer - **BAA plc**

Jan 2000 – Jun 2000 MS Access & VBA Developer - **BAA plc**

Jul 1999 – Dec 1999 MS Access VBA & .asp Developer - **BAA plc**

Jan 1999 – Jun 1999 Oracle Database/Data Warehouse Developer - **BAA plc**

Oct 1998 – Dec 1998 MS Access & VBA Developer - **BAA plc**

PREVIOUS EMPLOYMENT;

Jan 2000 – Dec 2000 (part time)

Various Direct Clients

Web Developer

■ *Small Business Website Implementation*

Taking advantage of a new marketplace promoted and secured sales to local businesses of introductory websites. Business networking to collate site content, photographs and graphics.

■ Technical Skills;

HTML design, graphic design, web hosting, file transfers and publishing.

Jul 2000 – Oct 2000

Artery Solutions Ltd

Project Manager and Analyst

- Commenced full time employed position, whilst maintaining my own private business, for a new start-up web based software Solution Company. Unfortunately the position wasn't as described, so left to focus on existing contracts.

■ Technical Skills;

Cold Fusion web delivery of SQL Server database product.

Aug 1997 – Jun 1998

Sally (Hair & Beauty) Ltd

Sales Manager

- Following the takeover of previous company, services were secured to ensure the smooth transition and continuity of the business.
- Area covering 3 outlets, £3m sales turnover, and full staff issues.

May 1988 – Aug 1997

Embassy (Cash & Carry) Ltd

Regional Sales Manager

- Commencing initially as a Management Trainee progressing rapidly into relief management, store management and regional management of this wholesale distributor.
- Area covering 15 outlets, £16m sales turnover – increased from £10m over a 3 year period.
- Full staff and recruitment issues, to a roll of 60 employees, along with profitability and product promotion and initial launches. Developed area to be consistently ahead of targets year-on-year, and improved profitability by over 20% through cost reviews.
- Special duties for the company covered problem Human Resources issues, stock and product resourcing, company expansion through acquisitions, bad debt collection and provision, key account management through negotiation of volume deals and promotional activities.

August 1985 – May 1988

Craft, Tools and Tackle Ltd

Assistant Manager

- Employed initially as a retail trainee, developing into trainee manager and finally assistant manager in this small, family run, woodturning and woodcarving outlet.
- Responsible for stock ordering and presentation, customer facing and serving, tuition of woodturning, general shop duties.

